

Fiscal Year 2024

Low Income Home Energy Assistance Program

Income Eligibility

Number of people in the household	100% of Federal Poverty Level	125% of Federal Poverty Level	150% of Federal Poverty Level	175% of Federal Poverty Level	200% of Federal Poverty Level	60% of Estimated State Median Income
1	\$14,580	\$18,225	\$21,870	\$25,515	\$29,160	\$45,392
2	\$19,720	\$24,650	\$29,580	\$34,510	\$39,440	\$59,359
3	\$24,860	\$31,075	\$37,290	\$43,505	\$49,720	\$73,326
4	\$30,000	\$37,500	\$45,000	\$52,500	\$60,000	\$87,297
5	\$35,140	\$43,925	\$52,710	\$61,495	\$70,280	\$101,261
6	\$40,280	\$50,350	\$60,420	\$70,490	\$80,560	\$115,228
7	\$45,420	\$56,775	\$68,130	\$79,485	\$90,840	\$117,846
8	\$50,560	\$63,200	\$75,840	\$88,480	\$101,120	\$120,465
9	\$55,700	\$69,625	\$83,550	\$97,475	\$111,400	\$123,084
10	\$60,840	\$76,050	\$91,260	\$106,470	\$121,680	\$125,703

ENERGY ASSISTANCE



2023 - 2024 COLD RELIEF BROCHURE

Contact Us

For more information about our services:

Massachusetts Executive Office of Housing & Livable Communities

617.573.1100

www.mass.gov/EOHLC

100 Cambridge Street Suite 300
Boston, MA 02114

Apply Online!

New and returning households may apply for home energy assistance online via the applicant portal! Simply visit <https://www.toapply.org/MassLIHEAP> (or scan the QR code)! Your local agency is available to assist you.





Energy Saving Tips

Caulk and weatherstrip doors and windows that leak air.

- When home, turn down the heat to 68° F or as low as comfortable.
- When you are asleep or away from home, turn thermostat back 7° to 10° for eight hours and save as much as 10% a year on your heating and cooling bills.
- Consider changing to a programmable thermostat.
- Turn down the temperature of your hot water heater to 120°.
- Have your oil-fired heating system serviced annually or your gas-fired heating system serviced every three years.
- Clean or replace furnace filters every other month.
- Keep the fireplace flue damper closed unless a fire is burning.
- Check that warm-air registers, baseboard heaters and radiators are not blocked by furniture or drapes.
- During the winter heating season, close your curtains and shades at night; open them during the day.



Our Services

Home Energy Assistance - LIHEAP

Helps pay a portion of eligible households' home heating bills during the winter season.

HEARTWAP

A year-round program that serves LIHEAP-eligible households with heating system repair, replacement and maintenance services.

Weatherization Assistance Program

A year-round program that serves LIHEAP-eligible households with air sealing, attic/sidewall insulation, weatherstripping, and weatherization related repairs.



ENERGY ASSISTANCE AGENCIES

To find the local energy assistance agency nearest you, match the number beside the city/town listing on the following page to the agency number listed here.

1a
Action for Boston Community Development, Inc. (ABCD)
178 Tremont Street
Boston, MA 02111
(617) 357-6012
HWAP - 617-348-6441-Arlington
www.bostonabcd.org

1b
Action for Boston Community Development, Inc. / Malden (ABCD/Malden)
18 Dartmouth Street
Malden, MA 02148
(781) 322-6284
www.bostonabcd.org

2
Action, Inc.
47 Washington Street
Gloucester, MA 01930
(978) 281-3900
1-800-696-9276
www.actioninc.org

3
Berkshire Community Action Council, Inc. (BCAC)
1531 East Street
Pittsfield, MA 01201
(413) 445-4503 - Pittsfield
(413) 663-3014 - North Adams
(413) 528-1947 - Great Barrington
1-866-216-6200 - Toll Free
www.bcacinc.org

4
Community Action, Inc. (CAI)
3 Washington Square
Haverhill, MA 01830
(978) 374-7660 Auto line
(978) 373-1971 - Haverhill
www.communityactioninc.org

5
City of Cambridge, Department of Human Services
51 Inman Street
Cambridge, MA 02139
(617) 349-6252
www.cambridgema.gov/DHSP

6
Community Action Programs Inter-City, Inc. (CAPIC)
100 Everett Street, Unit 14
Chelsea, MA 02150
(617) 884-6130
www.capicinc.org

7
Citizens for Citizens (CFC)
250 Griffin Street
Fall River, MA 02724
(508) 679-0041 - Fall River
(508) 823-6346 - Taunton
(508) 676-7398 - Information
(508) 675-2157—HWAP / WAP
www.cfcinc.org

8
Community Teamwork, Inc. (CTI)
45 Kirk Street
Lowell, MA 01852
(978) 459-6161 - Lowell
1-877-451-1082 - Toll Free
www.commteam.org

9
Community Action Pioneer Valley
393 Main Street
Greenfield, MA 01301
(413) 774-2310
1-800-370-0940 - Toll Free
www.communityaction.us

10
Greater Lawrence Community Action Council, Inc. (GLCAC)
305 Essex Street
Lawrence, MA 01840
(978) 681-4950 - Lawrence
(781) 942-6608 - Reading
(978) 664-5600 - North Reading
(978) 983-8825 - Methuen
(978) 681-4955 - WAP/HWAP
www.glcac.org

11
Housing Assistance Corporation (HAC)
460 West Main Street
Hyannis, MA 02601
(508) 771-5400
www.haconcapecod.org

12
LEO, Inc.
181 Union Street Suite 209
Lynn, MA 01901
(781) 581-7220
www.leoinc.org

13
Making Opportunity Count, Inc. (MOC)
Energy & Environmental Services
601 River Street
Fitchburg, MA 01420
(978) 342-7025
www.mocinc.org

14
North Shore Community Action Programs, Inc. (NSCAP)
119 Rear Foster Street, Bldg. 13
Peabody, MA 01960
(978) 531-8810, Info/App. Status
(978) 548-5729, Appointments
www.nscap.org

15
People Acting in Community Endeavors, Inc. (PACE)
261 Union Street
New Bedford, MA 02740
(508) 999-9920
308 Cottage Street
New Bedford, MA 02740
(508) 999-4473
www.paceinfo.org

16
Quincy Community Action Programs, Inc. (QCAP)
1509 Hancock Street, 4th Floor
Quincy, MA 02169
(617) 479-8181, ext. 301
www.qcap.org

17
Springfield Partners for Community Action, Inc. (SPCA)
721 State Street, 2nd Floor
Springfield, MA 01109
(413) 263-6500
www.springfieldpartnersinc.com

18
Self Help, Inc. (SHI)
1362 Main Street
Brockton, MA 02301
(508) 226-4192 - Attleboro
(508) 588-5440 - Brockton
1-800-225-0875 - Toll Free
www.selfhelpinc.org

19
South Middlesex Opportunity Council, Inc. (SMOC)
7 Bishop Street
Framingham, MA 01702
(508) 620-1230 - Framingham
1-800-286-6776
www.smoc.org

20
City of Springfield, Office of Community Development
1600 East Columbus Avenue
Springfield, MA 01103
(413) 787-6500
www.springfield-ma.gov

21
South Shore Community Action Council, Inc. (SSCAC)
71 Obery Street
Plymouth, MA 02360
(508) 746-6707
(508) 778-0870 - Hyannis (Nov - April)
1-877-383-5243 - Toll Free
www.sscac.org

22
Valley Opportunity Council, Inc. (VOC)
300 High Street
Holyoke, MA 01040
(413) 552-1548
www.valleyopp.com

23
Worcester Community Action Council, Inc. (WCAC)
484 Main Street, 2nd Floor
Worcester, MA 01608
1-800-545-4577 - Toll Free
(508) 754-1176, ext. 110, Worcester
(508) 754-7281—24 hour app info line
www.wcac.net

Other Related Resources

For utility company problems, please call

Department of Public Utilities (DPU)

1-877-886-5066

E-Mail: DPUConsumer.Complaints@mass.gov

For information on other essential social service programs:

Call Mass 2-1-1 by dialing 211 or go to

www.mass211.org

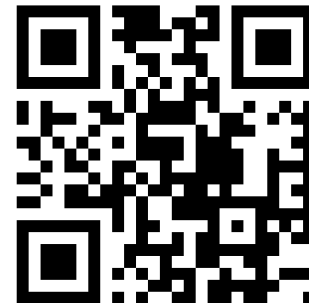
For limited-income households that are ineligible for home energy assistance, please contact:

The Good Neighbor Energy Fund, operated by your local Salvation Army

In area codes 617, 508, 781 or 978, call 1-800-334-3047

In area code 413, call 1-800-262-1320

www.magoodneighbor.org



MA 2-1-1

MA Good Neighbor



